



# PHARMACY PROFESSIONAL LIABILITY APPLICATION

## (CLAIMS MADE AND REPORTED COVERAGE)

### SECTION I – GENERAL INFORMATION

- 1) Full Name of Applicant:
  
- 2) Principal Address (List additional locations on a separate sheet):
  
- 3) Mailing Address:
  
- 4) Date Established:

### SECTION II – OPERATIONS

- 5) Describe the nature of the applicant’s operations including types and percentage of services rendered:

|              |             |
|--------------|-------------|
| Retail       | %           |
| Wholesale    | %           |
| Mail Order   | %           |
| Drug Benefit | %           |
| Compounding  | %           |
| Other:       | %           |
| <b>Total</b> | <b>100%</b> |

- 6) Provide the following information for all the States in which you are licensed:

| State | License Number | Effective Date | Expiration Date |
|-------|----------------|----------------|-----------------|
|       |                |                |                 |
|       |                |                |                 |
|       |                |                |                 |
|       |                |                |                 |
|       |                |                |                 |

- 7) Are all drugs dispensed FDA approved? Yes    No  
If no, attach an explanation.

8) Complete the following information for each location you own.

| Name & Address | Your Ownership | Description of Operations |
|----------------|----------------|---------------------------|
|                | %              |                           |
|                | %              |                           |
|                | %              |                           |
|                | %              |                           |

- 9) Do you have any international operations? Yes No
- 10) Are any drugs imported? Yes No  
If yes, attach an explanation.
- 11) Does a licensed physician, in State where services are rendered, issue all prescriptions? Yes No
- 12) Is pharmacy in compliance with all local, state and federal laws that govern the manufacture, control, dispensing and distribution of prescription drugs? Yes No
- 13) Annual number of prescriptions filled:
- 14) What is the percentage of prescriptions filled that are derived from opioids? %
- 15) Do you or will you source opioids directly from any manufacturer? Yes No
- 16) Do you adhere to any and all prescription drug monitoring program (PDMP) requirements in the state(s) in which you do business? Yes No
- 17) Do you fully comply with the CDC Guideline for Prescribing Opioids? Yes No  
<https://www.cdc.gov/drugoverdose/prescribing/guideline.html>

18) Annual Gross Receipts: (complete all applicable categories)

|                               | Last 12 Months | Next 12 Months |
|-------------------------------|----------------|----------------|
| From Prescription Sales       | \$             | \$             |
| From Sundries Sales           | \$             | \$             |
| From Medical Equipment Sales  | \$             | \$             |
| From Medical Equipment Rental | \$             | \$             |
| From In-home Therapy          | \$             | \$             |
| Other:                        | \$             | \$             |
| TOTAL                         | \$             | \$             |

- 19) Is the applicant a "Covered Entity" under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Privacy Rule? Yes No  
If yes:
- a. Has the applicant implemented procedures to comply with HIPPA Privacy Rule? Yes No
- b. Provide the name and title of the applicant's Privacy Officer:

### SECTION III – PROFESSIONAL SERVICES

- 20) Do you provide mail order services? Yes No  
If yes, provide details of safety controls to assure a licensed physician authorizes prescriptions:

21) Do you provide services of the following:

Nursing Home                      Hospitals                      Extended Care Facility  
 Correctional Facilities              MCO's                      Other:

22) Do you provide Pharmacy Benefit Management services, including any of the following: drug utilization review, formulary management and design, medical necessity review, credentialing review, pharmacy data and supporting services? Yes    No  
 If yes, attach list of five (5) largest clients and provide copy of sample contract.

23) Do you compound in bulk, manufacture, or wholesale drugs or products? Yes    No  
 If yes, are active ingredients purchased from chemical factories that have registered with the FDA? Yes    No

24) Are you a member of the Institute for Safe Medication Practices (ISMP)? Yes    No

25) Please indicate the type of medical supplies and equipment you sell or lease or repair for others:

| Type | Annual Sales | Last 12 Months | Current 12 Months |
|------|--------------|----------------|-------------------|
|      | \$           | \$             | \$                |
|      | \$           | \$             | \$                |
|      | \$           | \$             | \$                |
|      | \$           | \$             | \$                |

## SECTION IV – STAFF

26) List the number of each type of profession on staff:

| Number | Type of Profession | Number | Type of Profession     |
|--------|--------------------|--------|------------------------|
|        | Pharmacists        |        | Pharmacy Technicians   |
|        | RNs                |        | Respiratory Therapists |
|        | Physicians         |        | Other:                 |

27) Are all of the above individuals licensed in accordance with applicable state and federal regulations? Yes    No  
 If no, attach an explanation.

28) Do you supervise or contract with any individual other than your own employees? Yes    No  
 If yes, provide an explanation of the responsibilities and relationship to the entity, which employs these individuals:

29) Do you require all contracted staff (if any) to carry their own Professional Liability Insurance? Yes    No  
 Do you secure Certificates of Insurance as evidence of such coverage? Yes    No

30) What limits of Professional Liability required?

## SECTION V – RISK MANAGEMENT

31) Are telephone orders only taken by a pharmacist from authorized professional staff and repeated back to the prescriber for verification? Yes    No

32) Are products with known look-alike drug names stored separately and not alphabetically? Yes    No

33) Do you have access to drug information? (i.e. Drug Facts and Comparisons, Micromedex, etc.) Yes    No

34) Do you perform pediatric dose range checks? Yes    No

35) How do you detect drug contradictions, interactions, duplications against medical history and other prescribed drugs?

36) What safety controls are in place to address problematic or look-alike drug names, packaging or labeling?

37) Are special alerts built into the system concerning problematic or look-alike drug names, packaging or labeling? Yes No

38) What criteria are established (i.e. targeted high-alert drugs, patient population) to trigger required medication counseling (i.e. alter tag on bag)?

39) Are all prescriptions dispensed with current written instructions? Yes No

40) Do you accept electronic prescriptions? Yes No  
If yes, what safety controls are in place to assure prescriptions are prescribed by licensed physicians?

41) How are drug wastes and expired drugs disposed of?

## SECTION VI – CLAIMS HISTORY

42) Have you or any of your employees:

a. Ever been the subject of disciplinary or investigative proceedings or reprimanded by a governmental or administrative agency, hospital or professional association? Yes No

b. Ever been convicted for an act committed in violation of any law ordinance other than traffic offenses? Yes No  
If yes, attach disciplinary agency documents.

c. Ever been treated for alcoholism or drug addiction? Yes No

d. Ever had any state professional license or license to prescribe or dispense narcotics, refused, suspended, revoked, renewal refused or accepted only on special terms or ever voluntarily suspended? Yes No  
If yes, attach disciplinary agency documents.

e. Ever had any insurance company or Lloyd's cancel, decline, refuse to renew or accept only on special terms their malpractice insurance? Yes No

43) Please list Professional Liability insurance carried for each of the past five years. If none check here:

| Carrier | Policy Number | Limits of Liability | Deductible | Premium | Inception (mm/dd/yy) | Claims Made? | Retro Date |
|---------|---------------|---------------------|------------|---------|----------------------|--------------|------------|
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |

44) Has any claim or suit been brought against you and/or any of your employees? Yes No  
 If yes, please provide the following information:

- a. If a current loss summary is available from the present and previous carrier, please attach a copy.
- b. If a loss summary is not available, attach a [Supplemental Claim Information Form](#) for each and every claim.
- c. Are you aware of any circumstances which may result in a malpractice claim or suit being made or brought against you or any of your employees? Yes No

## SECTION VII – GENERAL LIABILITY

45) Please list prior General Liability insurance carrier for each of the past five years. If none check here:

| Carrier | Policy Number | Limits of Liability | Deductible | Premium | Inception (mm/dd/yy) | Claims Made? | Retro Date |
|---------|---------------|---------------------|------------|---------|----------------------|--------------|------------|
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |
|         |               |                     |            |         |                      | Yes No       |            |

46) Please complete the following for each of your locations if you desire General Liability insurance:

| Location Number | Parking Lot or Name and Location Address | Description of Type of Facility | Garage Maintained by Insured? | Adjacent Exposure? | Square Footage |
|-----------------|--|---------------------------------|-------------------------------|--------------------|----------------|
|                 |  |                                 | Yes No                        | Yes No             |                |
|                 |  |                                 | Yes No                        | Yes No             |                |
|                 |  |                                 | Yes No                        | Yes No             |                |

47) Please complete the following for each location:

|  | Location 1 | Location 2 | Location 3 |
|--|------------|------------|------------|
| Year Built                                 |            |            |            |
| Year Remodeled                             |            |            |            |
| Number of Stories                          |            |            |            |
| Construction: Frame, Brick, Concrete       |            |            |            |
| Percentage of Building Occupied by Insured | %          | %          | %          |
| Other Occupancy                            |            |            |            |

- 48) Is the building equipped with:
- a. Complete sprinkler system? Yes No
  - b. At least two clearly marked exits at each floor? Yes No
  - c. Self-closing fire doors on each floor? Yes No
  - d. Automatic fire alarm system connected to local fire department? Yes No
  - e. Smoke detectors? Yes No
  - f. Emergency electrical system? Yes No
  - g. Heat sensors? Yes No
  - h. Fire escape(s)? Yes No
  - i. Posted emergency evacuation procedures? Yes No
  - j. Properly maintained fire extinguishers? Yes No
- 49) Is a formal written safety program in place? Yes No  
If yes, attach a copy of the safety program.
- 50) Are written procedures in effect for incident reporting? Yes No
- 51) Any exposure to flammables, explosives, chemicals? Yes No
- 52) Any catastrophe exposure? Yes No
- 53) Any exposure to radioactive materials? Yes No
- 54) Do operations involve storing, treating, discharging, applying, disposing, or transporting hazardous materials? Yes No
- 55) Machinery or equipment loaned or rented to others? Yes No
- 56) Are there any elevators or escalators owned by you? Yes No  
If yes, indicate model and if the elevator and/or escalator is serviced by you under a maintenance contract.
- 57) Any parking facilities provided? Yes No
- 58) Recreation facilities provided? Yes No
- 59) Is there a swimming pool on the premises? Yes No
- 60) Sporting or social events sponsored? Yes No

61) 10-year General Liability Loss History (attach further sheets if needed):

| Date of Occurrence | Date Claim Made | Description of Loss | Amount of Loss Reserved | Amount of Expenses Paid | Amount of Expenses Reserved | Open (O) or Closed (C) |
|--------------------|-----------------|---------------------|-------------------------|-------------------------|-----------------------------|------------------------|
|                    |                 |                     | \$                      | \$                      | \$                          | O C                    |
|                    |                 |                     | \$                      | \$                      | \$                          | O C                    |
|                    |                 |                     | \$                      | \$                      | \$                          | O C                    |

- 62) Are you aware of any circumstances that may result in a general liability claim or suit being made or brought against you? Yes No  
If yes, attach a [Supplemental Claim Information Form](#) for each and every claim.

**Applicable in AL, AR, DC, LA, MD, NM, RI and WV:** Any person who knowingly (or willfully)\* presents a false or fraudulent claim for payment of a loss or benefit or knowingly (or willfully)\* presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. \*Applies in MD only.

**Applicable in CO:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Applicable in FL and OK:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony (of the third degree)\*. \* Applies in FL only.

**Applicable in KS:** Any person who knowingly and with intent to defraud, presents, causes to be presented, or prepares with knowledge or belief that it will be presented, to or by an insurer, purported insurer, broker or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of an insurance policy for personal or commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which such person knows to contain materially false information concerning any fact material thereto; or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act.

**Applicable in KY, NY, OH and PA:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties (not to exceed five thousand dollars and the stated value of the claim for each such violation)\*. \*Applies in NY only.

**Applicable in ME, TN, VA, and WA:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties (may)\* include imprisonment, fines and denial of insurance benefits. \*Applies in ME only.

**Applicable in NJ:** Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

**Applicable in OR:** Any person who knowingly and with intent to defraud or solicit another to defraud the insurer by submitting an application containing a false statement as to any material fact may be violating state law.

**Applicable in PR:** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

**Applicable in all other States:** Any person who knowingly and with intent to defraud any insurance company or other person, files an application for insurance, or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any material fact, commits a fraudulent insurance act, which is a crime and may also be subject to civil penalty.

I/We understand that this is an application for insurance only and that the completion and submission of this Application does not bind the Company to sell nor the applicant to purchase this insurance. I/We hereby declare that the above statements and particulars are true and I/we agree that this Application shall be the basis for any contract of insurance issued by the Company in response to it.

Electronic Signature of Applicant or Authorized Representative:

Title:

Date:

**If you prefer not to return the questionnaire with an electronic signature, please print and sign.**